



## COVID PROTOCOL

### **If the guests are fully Vaccinated**

Travelers who have completed the recommended doses of COVID-19 vaccination and arriving after 2 weeks of completion of vaccination will be considered fully vaccinated travelers. Any vaccination type accepted by the country of origin is acceptable.

***This protocol is applicable for travellers not arriving from OR with no travel history (including Transit) to any travel restricted country in the past 14 Days***

### **Before the guest get on the plane**

1. Visit [www.visitsrilanka.gov.lk](http://www.visitsrilanka.gov.lk) to pay for mandatory COVID 19 local insurance cover at USD 12 for a policy of USD 50,000 up to a period of one month and obtain the Tourism reference number required to apply for the visa.
2. If accompanied by not-vaccinated children of 12-18 years, pay for on arrival test
3. Have a valid tourist visa. All visas must be applied online. Visit [eta.gov.lk](http://eta.gov.lk).
4. Have done a negative PCR test within 72 hours prior to embarkation (including the children above 2 years); PCR report should be in English.
5. Keep your original vaccination certificate/ card (together with the certified copy of the English translation if the certificate/card is not in English) or verifiable evidence of vaccination.
6. Mandatorily fill the Online Health Declaration Form individually through this link [Airport and Aviation Services \(Sri Lanka\) \(Private\) Limited](#) and upload the relevant documents (Vaccination record, Pre departure COVID- 19 negative test report, Data page of the Passport etc.) prior to boarding. and should arrive with the QR code (in mobile phone/ hard copy) issued to the guests. A separate form should be submitted at the Airport, for each accompanied child (if any).
7. Depending on the Airline you fly and your next destination, you might have to take a PCR report prior to your departure (please check with the authorities)

### **Getting to Santani from Airport**

We or a Safe and Secure Certified travel agent will arrange the transportation for you in a private vehicle, seaplane (based on availability), or Helicopter.

### **Once the guest arrive at Santani**

- No on arrival PCR test will be carried out for the travellers who are fully vaccinated.
- Children of 12- 18 years if departed two weeks after obtaining at least a single dose of Pfizer Vaccine, will be considered as Fully Vaccinated
- Not vaccinated children of 12-18 years need to undergo on-arrival PCR testing

### **What are we doing to ensure the guests' safety?**

- 1. We have implemented [the strictest protocols](#) in response to COVID-19.
- 2. Our staff is fully vaccinated and continuously undergoes random PCR tests.
- 3. All staff attend continuous training to update their knowledge in the latest COVID-19 based health & safety protocols.

### **Is the wellness Center and Spa open?**

Yes, in accordance to the guidelines given by the Ministry of Health & Sri Lanka Tourism Development Authority.

### **What is our cancellation policy?**

We understand your need for flexibility when planning future travel so we have created a special cancellation policy to cater to that need. Our latest cancellation policy can be reviewed [here](#).

### **What If a guest feel unwell during their stay?**

Our resident Doctors are available and ready to provide the care you need.

**If the guests are not fully Vaccinated**

Three categories below are considered as not fully vaccinated travelers.

1. Travelers who have not received COVID-19 vaccination
  2. Not completed the recommended doses of vaccination
  3. Departed from abroad within less than 2 weeks of completion of recommended doses of vaccination
- The guest needs to stay at a level 1 safe & secure hotel for 8 nights and have a discharge letter from the respective level 01 hotel after following all the non- vaccinated protocols

**If, unfortunately, your PCR test is positive**

**But you are asymptomatic:** you can still stay with us but you won't be able to visit the restaurant or interact with other guests or staff. We will deliver food and beverages to your room. Our resident Ayurveda doctor will provide you with all the necessary care and keep the Ministry of Health informed of your progress.

**You are symptomatic:** You will be transferred to a Ministry of Health approved private hospital so you can get the necessary care. The insurance policy above will cover all related expenses.